Innovations, Partnerships and Investments for Mobile and Virtual Care

health net™

California's communities are as diverse as its people. Their needs vary throughout the state, from neighborhood to neighborhood. **That's why Health Net partners with trusted, local providers to offer unique, local solutions to health equity and enhance access to quality care.**

As part of this approach, we've invested in innovative mobile and virtual solutions to ensure our members can get the care they need, when, how and where they need it.

Telehealth grants

As part of Health Net's pandemic response, Health Net awarded cash grants to 138 Medi-Cal providers across California, totaling $13.4 million. The funds were dedicated to building or expanding telehealth practices, which became even more key to providing safe access and continuity of care for patients at home.

Health Net also awarded a $200,000 grant in April 2021 to the California Primary Care Association (CPCA) to develop programming to improve workflows for virtual patient care. CPCA then trained community health center staff on how to implement the right workflow and care team model to meet their patient and staff needs.

Expanding telehealth during the pandemic

In 2020, we offered telehealth services to **our entire 1.5 million primary insured Medi-Cal members,** just after the declaration of the COVID-19 Public Health Emergency. Our members get access at **no additional cost**.

Telehealth in schools

Health Net has partnered with Hazel Health – the national leader in school-based telehealth – through a $3 million grant to expand students' access to care. Students can connect directly with licensed medical professionals for on-demand care, whether at school or at home.

Hazel Health's services have helped students in more than 130 schools across California. Students who had an in-school physical health visit safely returned to class 83 percent of the time. That return rate has reduced overall absenteeism by three days, which saved nearly 1,800 hours of class time for students.

With Health Net's support, Hazel Health will expand into 200 new schools in 10 California counties (including Butte, Imperial, Kern, Los Angeles, Riverside, Sacramento, San Bernardino, San Diego, Stanislaus and Tulare) by the end of 2022.

hazel

Health Net Community Connect matches members with local services

Health Net Community Connect helps members find local vendors anytime. With 20,000+ programs in the system, and more than 4,000 programs recently added, there are 10 topic filters, plus subtopics based on ZIP code and **results in more than 100 languages.**

From January through August 2022, about one-third of searches via findhelp were for services in Los Angeles County, followed by Sacramento, Fresno, San Diego and Kern counties. Top needs have been food, medical, housing, transportation and utilities. **Out of nearly 14,000 searches, members have made more than 1,300 connections with programs, including referrals, appointments, phone calls or emails.**

findhelp

Health Net's RV program brings health, dental and other services to the people

The **Health Net MOVES** RV team and community partners have traveled thousands of miles throughout the state. They bring both technology-enabled services and people-centered interventions to hard-to-reach regions and community hubs. Events may include:

- **On-demand telehealth**
- **Behavioral support**
- **Mobile vision, dental, wellness and preventive services**
- **Health screenings**
- **Mobile COVID-19 vaccinations**

Health Net's mobile COVID-19 vaccination clinics

As part of our RVax 180 initiative, Health Net's three RVs drove **40,000 miles** across California, co-hosting **210 vaccination** clinics in more than **70 cities**. We administered more than **22,000 vaccines** to Californians across **15 counties** to give much-needed protection to our most vulnerable residents.

The RVax 180 initiative partnered with the Los Angeles Rams, United Farm Workers Foundation, Community Organized Relief Effort (CORE), Los Angeles Department of Public Health, Los Angeles Unified School District and more.

Street medicine

Since 2017, Health Net has invested over $2.5 million in grants and programs to help the unsheltered. In particular, we funded the Martin Luther King Jr. Community Hospital (MLKCH) Street Medicine program – a collaboration between MLKCH and the USC Keck School of Medicine.

Health Net will support the expansion of the USC Street Medicine program through a $1.5 million grant over the next three years. The grant will support growth of the existing street medicine workforce to deliver care as well as guide other programs on how to integrate street medicine into Medi-Cal and CalAIM.