

California's Trusted & Most-Experienced Medi-Cal Partner



Health Net is one of California's longest serving Medi-Cal partners. We've had decades of experience caring for the state's most vulnerable residents. We understand that the best way to care for patients with complex issues is to consider the full scope of their needs. That's why we work with counties, community organizations and other partners to expand innovative programs that address physical, behavioral, social and long-term health needs.

ISSUE SPOTLIGHT: HEALTH EQUITY

Our Commitment to Increase Health Equity

California can achieve health equity. It will happen when every person, regardless of their socioeconomic status, has the chance to reach their full health potential. Today, two-thirds of Health Net's members are Medi-Cal enrollees – residents who historically experience health disparities at higher rates. That's why their care, and improving health equity, is Health Net's foundation and core focus. It's how we transform the health of our communities, one person at a time.

Health Net has pioneered an innovative and multipronged approach to advance health equity. Our model is based on meaningful engagement with members, providers and community organizations. Together with our partners, Health Net develops programs that improve access to quality care and help to reduce disparities.

A Multipronged Approach



Unparalleled, Dedicated Health Equity Team

A culturally competent workforce and provider network is critical to increase health equity. Health Net has a dedicated Health Equity team that ensures the diverse culture and language needs of our members and providers are understood and addressed through our programs and services.

We Drive National Best Practices: Health Equity Model

Health Net employs an award-winning model to detect, assess and reduce health disparities. We analyze quantitative and qualitative data to identify barriers to care and design interventions. Centene has scaled our "Equity Model" nationwide as a best practice.

OUR COMMITMENT TO IMPROVE HEALTH EQUITY HAS EARNED ACCOLADES FROM:



National Committee for Quality Assurance (NCQA)
Multicultural Health Care Distinction



Department of Health Care Services



National Business Group on Health

We Design Tailored Programs to Reach All Patients

Health Net brings unmatched knowledge of the diverse needs of populations we serve. We couple this expertise with the insights provided by our data-driven equity model. The result? Our partnerships and interventions positively impact the communities we serve.



Offer unique provider education & accommodated communications programs to meet the healthcare needs of our members with disabilities statewide



Partner with providers to close a gap in cervical cancer screenings for Chinese women in the San Gabriel Valley



Collaborate to increase access to preventive primary care & social support services for Latinx patients in rural communities



Help advance birth equity through Cherished Futures initiative aimed at reducing infant mortality & improving maternal care experiences for Black women in Los Angeles



Establish program to increase immunization rates among Russian children in Sacramento, where vaccine rates were significantly lower



We Help Close the Gap for Young Californians

Health Net's wraparound approach supports care where kids need it – at home, in schools and at the doctor's office. It's why we invest in preventative care, like screenings and programs for Adverse Childhood Experiences (ACEs) and support programs that help children meet basic needs.



Preventative health screenings at schools & clinics



ACEs trainings & educational webinars for local health providers



Food security programs & nutritional education to promote healthy eating



Cultural competence trainings for provider partners



Behavioral health services in schools & clinical settings

Dialed into Our Communities: Collaboration with Local Partners



We Invest in Systemwide Change

Health Net invests in systemwide changes and resources to transform care delivery and advance health equity:

\$13 mil | TELEHEALTH

Expanded telehealth services among Medi-Cal providers with grants to Federally Qualified Health Centers, Rural Health Centers and community clinics.

\$50 mil | ENCOUNTER DATA

Improved reporting of and access to key patient health data – uncover insights that help identify disparities.

\$4 mil | WORKFORCE DEVELOPMENT

Brought more providers into the network – ensured they reflect the communities they serve.

As the state transforms Medi-Cal through CalAIM, Health Net will be there as a trusted partner every step of the way. Together, we'll bridge the divide to quality care and improve health equity for all.